



## BCP Council Overview and Scrutiny Board – Work Plan. Updated 29.04.2025

### Guidance notes:

- 2/3 items per committee meeting is the recommended maximum for effective scrutiny.
- The O&S Board will approach work through a lens of **RESIDENT IMPACT AND EXPERIENCE**
- Items requiring further scoping are identified and should be scoped using the Key Lines of Enquiry tool.

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information
Meeting Date: 12 May 2025				
1.	<b>Arts and Culture Funding</b> Item requested through work planning workshops – Board request to consider the allocation of funding for different Arts and Culture based activities.	Committee Report	PH - Connected Communities and PH - Customer, Communication and Culture  Director of Commercial Operations	Item from Pro-Active Scrutiny List (including funding for BSO and Lighthouse) (Moved from 24 March)
2.	<b>NEW Blue Badge Service Update</b> The O&S Board have previously considered the performance of this service and requested an update to come back to the Board	Committee Report	PH - Customer Communication and Culture  Director of Customer and Property	Update item previously requested by the Board in November
3.	<b>NEW Medium Term Financial Plan (MTFP) Update</b> The Board requested to review MTFP reports to Cabinet	Pre-decision scrutiny of a Cabinet report	PH – Finance Chief Finance Officer	This item was brought forward for Cabinet and therefor added to this Board

Key:  Pre-Decision Scrutiny  Pro-active Scrutiny

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information
4.	<b>NEW BCP Council Complaints Policy</b> Pre-decision scrutiny of a Cabinet decision to agree the updated policy, that reflects the latest guidance from the Local Government Ombudsman Complaint Handling Code	Pre-decision scrutiny of a Cabinet report	PH - Customer Communication and Culture Director of Customer and Property	Item added to the Cabinet Forward Plan since the last Board meeting
Meeting Date: 9 June 2025				
1.	<b>Management of Leisure Centres</b> Item requested to receive an update on progress made in shaping the future management of leisure centres and contribute to future development.	Committee Report / Presentation	PH - Destination, Leisure and Commercial Operations Director of Commercial Operations	Item added to the Work Plan – 24 February 2025 – Note it has been suggested that this be in the form of a presentation to the Committee
2.	<b>Bournemouth Air Festival</b> This report provides an update on the progress to seek external support to deliver and fund an Air Festival from 2026 onwards and recommends a way forward in relation to the future delivery of the Air Festival	Pre-Decision Scrutiny of a Cabinet Report	PH - Destination, Leisure and Commercial Operations Director of Commercial Operations	Item identified from Cabinet FP – moved from May 2025
3.	<b>NEW BCP Libraries Strategy</b> To consider a Cabinet report which presents the key elements of the new draft Library Strategy ahead of a second stage consultation process.	Pre-Decision Scrutiny of a Cabinet Report	PH – PH - Customer Communication and Culture Director of Customer and Property	Item identified from Cabinet FP

Key:  Pre-Decision Scrutiny  Pro-active Scrutiny



	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information
4.	<b>NEW Winter Gardens</b> To consider a Cabinet report with an assessment of the options for funding the pre-construction work on a new Winter Gardens development project through the Bournemouth Development Company joint venture	Pre-Decision Scrutiny of a Cabinet Report	PH - Leader of the Council Director Investment and Development	Item identified from the Cabinet FP
5.	<b>Working Group Findings (TBC)</b> To consider the findings and recommendations of the Public Consultations Framework Development working group (subject to completion of the group's work).	Report from the working group	PH - Customer Communication and Culture Director of Marketing and Communications	
Meeting Date: 7 July 2025				
1.	<b>BCP Commercial Operations</b> Item requested to provide an overview of the operating practices for the Commercial Operations service, including its contracts and partnerships.	Committee Report	PH - Destination, Leisure and Commercial Operations Director Commercial Operations	Item added to the Work Plan – 24 February 2025-date moved from 12 May 2025
2.	<b>Investment and Development Directorate - Regeneration Programme</b> This report provides a bi-annual update on the progress of the Council's regeneration programme.	Pre-Decision Scrutiny of a Cabinet Report	PH - Leader of the Council Director Investment and Development	

Key:  Pre-Decision Scrutiny  Pro-active Scrutiny

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information
Meeting Date: 26 August 2025				
	Meeting items to be determined following work planning			
Meeting Date: 22 September 2025				
1.	<b>NEW - Community Governance Review Final Recommendations</b> – Note that there may be a need for the date of this meeting to move to 30 September to accommodate consideration of this item	Pre-Decision Scrutiny of a Cabinet Report	PH - Leader of the Council Monitoring Officer	New item added to work plan <u>24 February 2025</u>
Meeting Date: 20 October 2025				
	Meeting items to be determined following work planning			
Items with Dates to be allocated				
	<b>Accounting for Social Value in decision making</b>	Committee Report	TBC	Item requires further scoping - <a href="#">KLOE document</a>
	<b>Working more collectively across BCP geographical areas / Locality Governance</b> – Substantive item	Committee Report	TBC	This requires further scoping – <a href="#">KLOE document</a>
	<b>Performance of the Council</b> Data, and performance of directorates and staff	Informal investigation report by O&S Board – potential rapporteur work	TBC	This requires further scoping – <a href="#">KLOE document</a>

Key:  Pre-Decision Scrutiny  Pro-active Scrutiny

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information
	<b>Customer Relationship Management</b> To consider the implementation process for the new CRM system and the impact that it has had and any issues for improvement	Committee Report/Working Group	PH – PH - Customer Communication and Culture Director of Customer and Property	Requested and agreed at the Board meeting in January 2025
	<b>Pay and Reward</b> The O&S Board has previously considered several reports concerning Pay and Reward and has requested that should further Cabinet decisions be required on this issue that it be brought back to the Board.	Pre-decision Scrutiny/ Cabinet report	PH – Leader of the Council Director of People and Culture	This is included in the work plan in anticipation of this being brought back to Cabinet for future decision.
Working Groups				
	<b>Public Consultations Framework Development</b> – This group is due to meet at the end of March / beginning of April 2025 and should report back to the Board in June/July 2025 with its recommendations.		Director of Marketing, Communications and Policy PH – Customer, Communications and Culture	The Board established this working group at its meeting on 18 November.  Further scoping is required
	<b>POTENTIAL WORKING GROUP – BID related issues</b>	TBC	TBC	TBC
	<b>POTENTIAL WORKING GROUP – Customer Relationship Management</b>	TBC	TBC	TBC

Key:  Pre-Decision Scrutiny  Pro-active Scrutiny

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information
Item suggestions for Briefing Sessions				
	<b>Leisure Services Presentation</b> – note this may be done through a Board meeting	Presentation	PH - Destination, Leisure and Commercial Operations / PH – Customer, Communications and Culture	No report - information briefing session



**Dates for O&S Board Briefing Sessions for 2025/26 (topics to be agreed):**

**Monday 2 June**

**Monday 8 September**

**Monday 24 November**

**Monday 9 March**

Key:  Pre-Decision Scrutiny  Pro-active Scrutiny